**LIST OF ATTENDEES**

**Customer Service Center (CSC) Services RFP - OS/CSC 15-001-S**

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| **NetAmerica**  Sheila Harley, Esq. MSW  Vice President of Business Development  T: 301 850-9244  C: 202-491-4914  F: 301-218-6457  [sheila.harley@netamerica.net](mailto:Sheila.harley@netamerica.net) | **MBE**  **VSBE**  Yes  No | **Sutherland Global Services**  Laura Bennett  Business Development Manager  Government Solutions  T: 1-800-591-9395 x788-137  Mobile 1: 1-443-528-4312  Mobile 2: 585-754-3671  [LAURA.BENNETT@SUTHERLANDGLOBAL.COM](mailto:LAURA.BENNETT@SUTHERLANDGLOBAL.COM) | **MBE**  **VSBE**  Yes  No |
| **NetAmerica**  Ernest Brice, Jr.  Vice President of Contracts  T: 301 850-9002  C: 301-275-7707  F: 301-218-6457  [ernie.brice@netamerica.net](mailto:ernie.brice@netamerica.net) | **MBE**  **VSBE**  Yes  No | **Total Customer Care**  Cedrick McDuffy  Director of New Business Development  C: 202-361-8318  F: 703-385-7490  [cmcduffy@tcc-mcduffy.com](mailto:cmcduffy@tcc-mcduffy.com) | **MBE**  **VSBE**  Yes  No |
| **Kidd International, Inc.**  Lewis L. Lovett  Vice President, Business Development  Washington, DC  T: 202-723-6600, ext 219  F: 202-726-3423  Baltimore, MD  T: 443-453\1-9838  F: 410-368-6762  [lewis.lovett@kiddintl.com](mailto:lewis.lovett@kiddintl.com) | **MBE**  **VSBE**  Yes  No | **CGI**  Nancy Dowdy  Manager  C: 202-384-9263  T: 410-597-4838  F: 202-973-7815  [nancy.dowdy@cgifederalcom](mailto:nancy.dowdy@cgifederalcom) | **MBE**  **VSBE**  Yes  No |
| **VERIZON**  Lisa T. Love, M.B.A.  Senior Client Executive  Public Sector  Mobile: 240-400-0110  [Lisa.love@verizon.com](mailto:Lisa.love@verizon.com) | **MBE**  **VSBE**  Yes  No | **Kidd International, Inc.**  Michael L. Kidd  President/CEO  Washington, DC  T: 202-723-6600, ext 229  F: 202-726-3423  [mike.kidd@kiddintl.com](mailto:mike.kidd@kiddintl.com) | **MBE**  **VSBE**  Yes  No |
| **Technologies Corporation**  Anne M. Seek, PMP  Project Manager  T: 240-453-0668 ext. 3298  Mobile: 301-655-1856  F: 240-453-0188  [anne.seek@mstechnologies.com](mailto:anne.seek@mstechnologies.com) | **MBE**  **VSBE**  Yes  No | **CR Dynamics & Associates, Inc.**  Patricia Ramos  VP of Operations  T: 410-347-0325  C: 410-499-7230  [pramos@crdynamics.com](mailto:pramos@crdynamics.com) | **MBE**  **VSBE**  Yes  No |
| **Automated Health Systems, Inc.**  Joseph P. Cini  Corporate Business Development Officer  T: 847-610-8422 x2211  C: 312-909-4018  F: 847-995-1021  [jcini@automated-health.com](mailto:jcini@automated-health.com) | **MBE**  **VSBE**  Yes  No | **Active Network**  Grace A. Van Meter  Project Manager  T: 301-687-8153  M: 301-268-3734  [grace.vanmeter@activenetwork.com](mailto:grace.vanmeter@activenetwork.com) | **MBE**  **VSBE**  Yes  No |

**LIST OF ATTENDEES (Continued)**

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| **Vital Management Connections, Inc.**  Sandra M. Smith, PMP  President, Project and Contract Manager  Mobile: 410-960-1399  T: 410-944-1802  [Sandra.Smith16@verizon.net](mailto:Sandra.Smith16@verizon.net) | **MBE**  **VSBE**  Yes  No | **Active Network**  Kristine Vess-Golden  [Kristine.vess-golden@activenetwork.com](mailto:Kristine.vess-golden@activenetwork.com) | **MBE**  **VSBE**  Yes  No |
| **Exceed Corporation**  Mary Washington-Daye  Proposal Manager – Business Development  V: 301-731-3790 x8308  F: 301-731-3793  [mdaye@exceedcorporation.com](mailto:mdaye@exceedcorporation.com) | **MBE**  **VSBE**  Yes  No | **CAEI**  Raymond Hubbard  VP, Technical Operations  T: 443-319-5381  [rhubbard@caeiinc.com](mailto:rhubbard@caeiinc.com) | **MBE**  **VSBE**  Yes  No |
| **ORACLE**  Tracey Rossi  CRM Application Sales Representative  Oracle Public Sector  Mobile: 1-724-713-7765  [tracey.rossi@oracle.com](mailto:tracey.rossi@oracle.com) | **MBE**  **VSBE**  Yes  No | **MAXIMUS**  Melissa M. VanBenthuysen  Supervisor  PA New Hire Reporting Program  O: 717-425-7683  F: 717-425-7696  [melissamvanbenthuysen@maximus.com](mailto:melissamvanbenthuysen@maximus.com) | **MBE**  **VSBE**  Yes  No |
| Chris Frechette  T: 240-620-1564  [Chris.frechette@verizon.com](mailto:Chris.frechette@verizon.com) | **MBE**  **VSBE**  Yes  No | **GCS**  Bryan Overcash, CFO/COO  Global Contact Services  T: 704-647-9621 X6001  F: 704-647-9792  C: 704-754-0176  [bryan.overcash@gcsagents.com](mailto:bryan.overcash@gcsagents.com) | **MBE**  **VSBE**  Yes  No |
| **Kidd International, Inc.**  Peter Brooks  New Business, Client Relations  Washington, DC:  C: 202-210-8816  Baltimore, MD:  T: 240-839-7187  F: 410-368-0762  [pbrooks@kiddinternational.com](mailto:pbrooks@kiddinternational.com) | **MBE**  **VSBE**  Yes  No | **PCG Human Services**  Sean Bernard  Direct: 717-884-7712  C: 717-903-1010  [sbernard@pcgus.com](mailto:sbernard@pcgus.com) | **MBE**  **VSBE**  Yes  No |
| **MAXIMUS**  Joe Murphy  Vice President  HHS Strategy & Consulting  O: 770-662-5700  F: 703-251-8240  [joemurphy@maximus.com](mailto:joemurphy@maximus.com) | **MBE**  **VSBE**  Yes  No | **AGI – MISSION SUPPORT SERVICES, INC.**  Nate Allera  Business Development Analyst  T: 301-565-5200  F: 301-565-5208  [nallera@agimssinc.com](mailto:nallera@agimssinc.com) | **MBE**  **VSBE**  Yes  No |

**LIST OF ATTENDEES (Continued)**

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| **NETAMERICA**  Yasmin Hines  T: 202-465-6669  [yasmin.hines@netamerica.net](mailto:yasmin.hines@netamerica.net) | **MBE**  **VSBE**  Yes  No | **Systems Integration, Inc. (SII)**  Heidi Page  Director of Operations  Main Line: 866-414-9810  Home-Fax: 240-764-1093  C: 443-956-7364  [hpages@sysintegration.com](mailto:hpages@sysintegration.com) | **MBE**  **VSBE**  Yes  No |
| **Systems Integration, Inc. (SII)**  Eric Fukuchi  President  [efucuchi@sysintegration.com](mailto:efucuchi@sysintegration.com) | **MBE**  **VSBE**  Yes  No | **Exceed Corporation**  Lan Newman, PMP, ITIL v3  Project Director  V: 301-731-3790 x 8306  F: 301-731-3793  [lnewman@exceedcorporation.com](mailto:lnewman@exceedcorporation.com) | **MBE**  **VSBE**  Yes  No |
| **Staff Quest, Inc.**  Nancy Trimble-Oliver, CWDP  President  T: 410-363-7200  Office Cell: 410-365-1220  C: 410-977-0776  F: 410-363-0100  [nancytrimbleoliver@yahoo.com](mailto:nancytrimbleoliver@yahoo.com) | **MBE**  **VSBE**  Yes  No | **CAEI**  Richard K. McClearn  Business Development Manager  T: 443-319-5381  [rmcclearn@caeiinc.com](mailto:rmcclearn@caeiinc.com) | **MBE**  **VSBE**  Yes  No |
| **FANEUIL**  Lee Currie  Vice President  Business Development  O: 757-690-8447  C: 757-813-9588  [lee.currie@faneuil.com](mailto:lee.currie@faneuil.com) | **MBE**  **VSBE**  Yes  No | **EXXELOT CORPORATION**  Richard K. McClearn  Business Development Manager  T: 410-715-0113  Mobile: 443-204-5131  F: 410-715-0114  [rmcclearn@exxelot.com](mailto:rmcclearn@exxelot.com) | **MBE**  **VSBE**  Yes  No |
| **ICF INTERNATIONAL**  Joseph Leitenberg  Capture and Proposal Manager  Strategic Capture  T: 1-703-934-3603  Direct: 1-703-218-2711  Mobile: 1-703-969-9708  F: 1-703-934-3740  [Joseph.leitenberg@icfi.com](mailto:Joseph.leitenberg@icfi.com) | **MBE**  **VSBE**  Yes  No | **ASHMAR INTERNATIONAL TECHNOLOGY, INC.**  Marcia A. Duncan  President/CEO  T: 301-552-3799  C: 301-980-5851  F: 301-552-2251  [mduncan@ashmarinc.com](mailto:mduncan@ashmarinc.com) | **MBE**  **VSBE**  Yes  No |
| **ARMA, INC.**  Damion Dorris  Business Development Manager  O: 301-587-7077  F: 301-587-2447  [ddorris@armainc.com](mailto:ddorris@armainc.com) | **MBE**  **VSBE**  Yes  No | Vijay Reddy  T: 707-225-2406  [vijay.reddy@icfi.com](mailto:vijay.reddy@icfi.com) | **MBE**  **VSBE**  Yes  No |

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| **CYBR SOLUTIONS LLC**  Kent Blake  P: 443-535-2083  [kent@cybrsolutionsllc.com](mailto:kent@cybrsolutionsllc.com) | **MBE**  **VSBE**  Yes  No | **XEROX STATE & LOCAL SOLUTIONS, INC.**  Vishnu Nanan  Vice President  Chief Technology Officer – Eastern Region  T: 410-540-8563  C: 410-300-2401  [vishnu.nanan@xerox.com](mailto:vishnu.nanan@xerox.com) | **MBE**  **VSBE**  Yes  No |
| Ted Dallas  DHR – Secretary |  | Karen Taylor  DHR – Office of the Secretary |  |
| Erin Easton  DHR – Office of the Secretary  Chief of Staff, Operations |  | Santhosh Kumar Kaipilalil  Consultant |  |
| Crystal Weaver  DHR – Constituent Services Office  Project Manager |  | Michael Strange  Advisor |  |
| Aretha Ector  DHR – Attorney General’s Office |  | Tanya Williams  DHR – Office of Technology for Human Services (OTHS) |  |
| Yvonne Barr  DHR – Procurement Division  Procurement Officer |  | Ruth Drummond  DHR – Child Support Enforcement Administration |  |
| Barbara Weller  DHR – Family Investment Administration |  | Adolphe Andou  Program Administrator – Hiring Agreement  DHR – Family Investment Administration |  |
| Vashti Green  DHR – Child Support Enforcement Administration |  | Grey Yaculak  DHR – Office of Technology for Human Services (OTHS) |  |
| Gina Higginbotham  DHR – Child Support Enforcement Administration |  | Leyla Layman  DHR – Child Support Enforcement Administration |  |
| Vesta Kimble  DHR – Family Investment Administration |  | Donna Foster  DHR – MBE Office |  |
| Hubert Chang  DHR – Attorney General’s Office |  |  |  |